



İNŞAAT SANAYİ TURİZM VE TİCARET A.Ş.

QUALITY POLICY

We, as Makyol Insaat, regard quality not as an objective to be achieved, but as a continually evolving process that ensures sustainable achievement. Accordingly, while maintaining a focus on efficiency, profitability, and competitiveness, we aim at being a leading organization in the fields of quality and technology within our industry and a reliable solution partner that delivers the highest value to our customers and all stakeholders.

To achieve this objective, we, as the Senior Management commit to adhering to the following principles:

Continually measure and improve the quality of the services we provide, as well as the objectives we established, through contemporary operational and management approaches,

Consider our suppliers and subcontractors as an integral part of our system through the principles of quality inputs and services,

Adopt a people-oriented management approach based on the satisfaction, development, and involvement of our employees,

Undertake projects within the construction sector that are economically efficient and aligned with the principles of social responsibility,

Regard our quality system from a holistic perspective, implement it throughout our projects, and impress this awareness upon our employees,

Meet the requirements and expectations of customers and all relevant stakeholders and continually enhance their satisfaction,

Enhance operational excellence by improving our processes through digitalization and innovative practices,

Monitor, measure, and continually improve our processes through a process-based approach, risk-and opportunity-based thinking, and performance indicators,

Fully comply with the applicable legislation and other obligations,

As the employees of Makyol Insaat, it is our shared responsibility to achieve business excellence through the principles of Total Quality Management and to reflect this culture throughout our operations.

Arzu ABAS ÇEBİ
Member of the Board of Directors